



 **schoolstream**  
*A smart solution for smart schools*

[SCHOOLSTREAM.COM.AU](http://SCHOOLSTREAM.COM.AU)

## School communication made easy

School Stream is a mobile app designed to deliver school information, instantly and directly to parents and students on their mobile devices.

100% Australian owned and operated, with 1,000 daily downloads by parents and schools alike. School Stream is one of the most comprehensive and customisable apps out there.



*"It just makes life easier. Anything that makes parents' lives easier makes our lives easier. After we brought in the app we found that parents were more informed and engaged about our school, its purpose and our operations."*

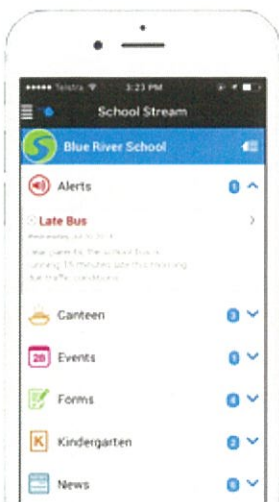
THOMAS MOTH, DEPUTY PRINCIPAL WAHROONGA PUBLIC SCHOOL

## Parent administration made easy

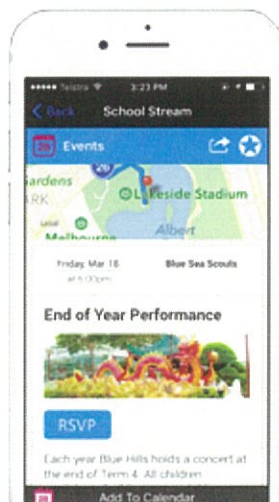
Parents who use School Stream can connect with schools directly from their mobile device:

- View event details, RSVP, and add to calendar
- Lodge forms electronically, including permission slips and absentee notes

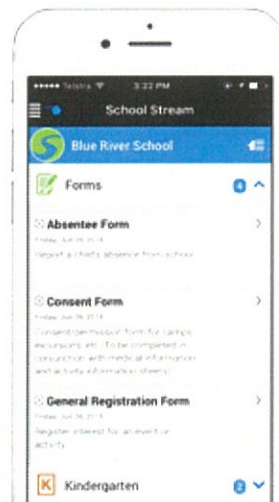
### Alerts



### Events



### Forms



### Newsletters





# Instructions for **installing & deleting** the School Stream app from your device

## iPhone / iPad iOS

### Installing

1. From your mobile device go to the **App Store** search for **School Stream**
2. Tap the **FREE** button to the right of the School Stream listing
3. Tap the **INSTALL** button
4. Enter your Apple ID and password & tap **OK**
5. Wait for the install icon to change to **OPEN**
6. Tap the **OPEN** button
7. You will be prompted to accept push notifications, you will need to select **OK**
8. Start typing your **school name** into the search then **SELECT** your school

### Deleting

1. From your device press and **hold down the School Stream icon** until the icon begins to jiggle.
2. Tap the little **x** in the upper-left corner of the School Stream app. (A dialog appears, informing you that deleting this app also deletes all its data).
3. Tap the **Delete** button.

## Android/Tablet

### Installing

1. From your mobile device go to the **Play Store** search for **School Stream**
2. Tap the School Stream listing
3. Tap the **INSTALL** button
4. Tap the **ACCEPT** button
5. Wait for the app to install then tap the **OPEN** button
6. Start typing your school name into the search then **SELECT** your school
7. Tap the **DONE** button in the top left

### Deleting


1. Tap on the Menu button
2. Tap on **Settings: Applications: Manage applications**
3. Tap on the **School Stream app**
4. Tap on **Uninstall**



## FREE school app

Receive school information, instantly and directly to your smartphone

### How to get the School Stream app on your mobile device

1. From your mobile device go to the App Store (iPhone/iPad) or Play Store (Android), search for School Stream and download the app to your phone.
2. Make sure you agree to **push notifications**
3. Once School Stream has finished installing, open the app, type your schoolname into the search then select your school. For more detailed instructions go to **[schoolstream.com.au/download](http://schoolstream.com.au/download)**
4. Are your children attending different schools? Tap the school selector,  select add a school, type the school name\* into the search then add. Jump between your children's schools by touching the school name/logo in the top blue bar, or switch schools from the slide-in menu.  
\*Any additional schools will need to be licensed users of School Stream to appear in theapp.

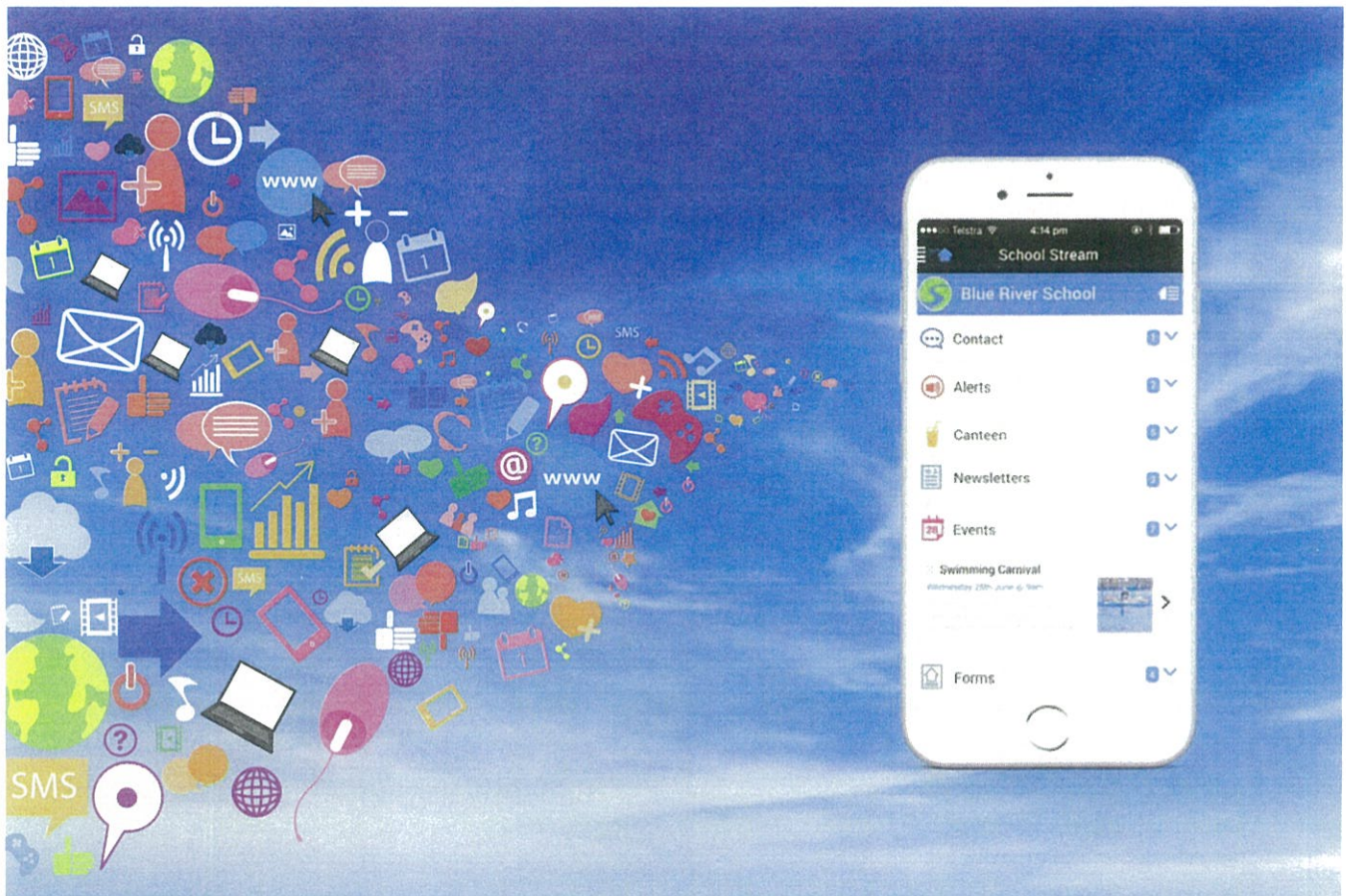
### Choose what notifications you receive

1. Open the School Stream app on your mobile device
2. From the slide-in menu, go to Settings
3. Under Edit/Alerts select My Schools and select your School to open the Notifications page
4. Toggle notifications on or off individually (e.g. Alerts, Events, Newsletters, etc.)
5. When you have finished, use the Back button to return to the Settings page, then select Done to return to your School

Return at any time to change the notifications you receive.

# Pambula Public School now has a **FREE** app

Receive school information, instantly and directly to your smartphone



## How to download your **FREE** app

- 1 From your mobile device go to the **App Store (iPhone/iPad)** OR **Google Play (Android)** search for **School Stream** and download the app to your phone
- 2 Make sure you agree to **push notifications**
- 3 Once School Stream has finished installing, open the app, type your school name into the search **THEN** select your school

For more detailed instructions go to [schoolstream.com.au/download](http://schoolstream.com.au/download)



## Parents & Users

Tips & Tricks for using School Stream

### Services

To access services the school uses, such as school payments, web portals, parent/teacher interview bookings, etc, slide right or tap the hamburger icon in the top-left to access the slide-in menu and select the service you wish to open under Services.

### Language Translation

School Stream translates into over 80 languages, you can access the translation feature from the slide-in menu under Settings > Translate Content. Then simply select your preferred language.

*Be sure to tap 'Stop Translating' when you're finished.*

### Group Notifications

You can choose the groups you see on the home screen and receive notifications for.

- **iPhone/iPad:** Slide right and tap **Setup Groups**.
- **Android:** Slide right and tap **Setup Groups**.
- You can also find this feature in Settings > My Schools > Select your school > choose the groups you wish to view.

## Groups and Content

- Groups in School Stream will be available to view once content is posted.
- You can remove content you no longer wish to see on your home screen.
  - **iPhone/iPad:** Tap the X next to any page title.
  - **Android:** Slide any content left to remove it.
- Content that has been archived is available by sliding right and going to Archive.
- You can favourite any content in School Stream by tapping the star icon on any page.
- You can access your favourites from the slide-in menu.
- You can share any page within School Stream by tapping the Share Icon at the top right of any page and selecting how you want to share.
- Events can be added to your personal device calendar by tapping the 'Add to Calendar' button on any event page.

## Other Tips

- School Stream uses Push Notifications to deliver you information. When asked be sure you say yes to push notifications.
- If a new notification is received while using the app, you can view the recent notifications from the red badge icon in the top right.
- The Recent Updates item in the slide-in menu will show all the recent notifications.
- School Stream requires location permissions so we can provide map functionality for events. Enable location access so you have access to map directions.
- **iPhone/iPad:** You can customise the way a push notification is delivered by opening your iPhone Settings > Notifications > School Stream and choosing an option.
- If you are experiencing problems or feel you are missing notifications, try this quick process to refresh the app. Slide right to open the slide-in menu > Settings > Clear Data > Clear All > Back/Done. This resets your app and will refresh all content. Note: This will also remove your group notification preferences.
- Smart devices are just like a computer, when too many apps are open performance is affected in many different ways. Force closing apps and occasional resets of your device will ensure the best performance and prevent some problems.

For more troubleshooting information, please visit  
<https://www.schoolstream.com.au/troubleshooting/>.